



**NARESP Directory User Agreement Spam Policy**  
**4/24/2019**

**NARESP Directory User Agreement**

- NARESP' Member Directory is intended to provide real estate support professionals a resource for listing their name, geographic demographics, industry focus, and/or professional credentials.
- NARESP' Member Directory is not to be used to promote or market products and/or services (see NARESP's spam policy below).
- NARESP reserves the right to cancel and/or remove any member profile that does not fit within the purpose for the system.
- NARESP's Directory members are responsible for providing and maintaining true and accurate profile information.
- NARESP will promote the "Find-a-RESP Directory" on a regular basis through mediums and methods determined by NARESP to the real estate community for search optimization.

**NARESP Spam Policy**

NARESP does not authorize the harvesting, mining or collection of e-mail addresses or other information from or through the website or its services.

NARESP does not permit or authorize others to use this service to collect, compile or obtain any information about its members, including but not limited to member e-mail addresses. NARESP does not permit or authorize any attempt to use its services in a manner that could damage, disable, overburden or impair any aspect of any of the services, or that could interfere with any other party's use and enjoyment of any the owner service.

If NARESP believes that unauthorized or improper use is being made of any service, it may, without notice, take such action as it, in its sole discretion, deems appropriate, including blocking messages from a particular internet domain, mail server or IP address. NARESP may immediately terminate any account on any service which it determines, in its sole discretion, is transmitting or is otherwise connected with any e-mail that violates this policy.

Nothing in this policy is intended to grant any right to transmit or send e-mail to, or through, this website and/or services. Failure to enforce this policy in every instance does not amount to a waiver of rights of NARESP.

Unauthorized use of this directory in connection with the transmission of unsolicited e-mail, including the transmission of e-mail in violation of this policy, may result in civil, criminal, or administrative penalties against the sender and those assisting the sender.

Violators of the [CAN SPAM Act](#) may be subject to "cease and desist" orders or penalties from the FTC (Federal Trade Commission) of up to \$11,000 per violation. Criminal prosecution is also possible in the case of egregious offenders, which can result in penalties such as fines, forfeiture of proceeds and equipment. The worst offenders can also be subject to prison time.